

# Getting started with OXERVATE

oxervate™   
(cenegermin-bkbj ophthalmic  
solution) 0.002% (20 mcg/mL)



*Now that your doctor has prescribed OXERVATE, we are dedicated to helping you move forward with confidence throughout the prescription process and during your therapy.*

## The simple, 5-step prescription process

With OXERVATE, you don't have to go to a pharmacy for pickup. Instead, it will be shipped directly to your home or preferred address on a regular basis during the course of your therapy.

### Starting the process

Step  
1

To begin the process, you simply sign the OXERVATE prescription enrollment form at your doctor's office.

Once insurance coverage has been determined, you can expect a welcome call from Dompé CONNECT to Care within 24 hours after they receive the enrollment form from your doctor. Please have your insurance prescription card handy during the call.



*See the next page  
for steps 2–5.*

 Dompé | CONNECT to *Care*

We're here to support you throughout each step in the process. Contact Dompé CONNECT to Care by calling 1-877-422-4412, M-F between 8 AM and 8 PM ET.

## Step 2

### Financial assistance

Dompé CONNECT to Care will call you to discuss options for financial assistance to help with out-of-pocket costs as needed, including a co-pay card. Please add this phone number to your contacts so you don't miss this important call: 1-877-422-4412.



## Step 3

### Shipment coordination

Once approved for financial assistance, you will be contacted by Accredo, a specialty pharmacy, to coordinate your biweekly shipments of OXERVATE to your home or preferred shipping address. You must speak with the Accredo representative before shipments can begin. Make sure to add this number to your contacts so you won't miss the call: 1-888-454-8860.



## Step 4

### OXERVATE delivery

Congratulations!

You've received your first shipment and are ready to start administering OXERVATE—but there are a couple of things to know first, as described in Step 5.



## Step 5

### Before you begin

OXERVATE is delivered to you in an insulated pack with dry ice. Use caution when opening. The OXERVATE carton must be removed from the insulated container and refrigerated within 5 hours of delivery. For further instructions on using and storing OXERVATE, please refer to your "Looking ahead with OXERVATE" brochure and watch the video on the OXERVATE website at [OXERVATE.com/taking-oxervate](https://www.oxervate.com/taking-oxervate).



 Dompé | CONNECT to Care

1-877-422-4412

M-F: 8 AM-8 PM ET