

OXERVATE ROAD MAP: FROM START TO SHIPMENT

 Dompé | **CONNECT to Care**

PROGRAM ENROLLMENT

1

A completed enrollment form serves as the OXERVATE prescription and enrolls your patient into Dompé CONNECT to Care (DC2C).

Note: Patient Authorization section of enrollment form must be completed. Fax completed enrollment form to DC2C on your patient's behalf.



< 24 HOURS
Fax confirmation

Dompé CONNECT to Care is called DC2C on this road map

Phone: 1-877-422-4412
Fax: 1-855-263-1775

BENEFITS VERIFICATION

2

DC2C works with your patient's insurance company to determine coverage details.



2 or 3 DAYS
DC2C communicates coverage details to your office

PROVIDER TASK

DC2C TASK

PATIENT TASK

PRIOR AUTHORIZATION (PA)

3

DC2C will provide physician/office with PA submission requirements and necessary forms, including: route of submission, additional clinical note requirements, and OXERVATE-specific PA forms, if needed.

Physician/Office must complete PA forms and send to your patient's insurance company.

Time dependent on completion and submission of PRIOR AUTHORIZATION



AVOID DELAYS!
Submit PA quickly to ensure a timely response from insurance.

DC2C will keep you informed throughout the process



4

COVERAGE DECISION

DC2C informs physician/office of insurance coverage decision.

If approved: DC2C follows up with your patient about financial assistance options.

If denied: DC2C provides physician/office with information necessary to submit an appeal on your patient's behalf, if desired.

Timing is variable, based on insurance provider



5

FINANCIAL ASSISTANCE

DC2C discusses financial assistance options with your patient to cover out-of-pocket costs.

Dependent on patient eligibility and response time



AVOID DELAYS! Advise your patient to expect a call from DC2C about financial assistance options. Encourage your patients to add this number to their contacts: 1-877-422-4412.

6

DELIVERY COORDINATION

OXERVATE is shipped directly to your patient's home or preferred shipping address by Accredo, a specialty pharmacy. Your patient will receive two weeks of therapy per shipment, unless otherwise requested.

Note: Patient must speak to an Accredo representative to receive their first shipment.

Dependent on patient response time



AVOID DELAYS! Encourage your patients to add this number to their contacts so they don't miss the call from Accredo: 1-888-454-8860.

7

SHIPMENT CONFIRMATION



Delivered directly to your patient!

DC2C will notify physician/office when first OXERVATE shipment has been delivered.

oxervate™ 
(cenegermin-bkbj ophthalmic solution) 0.002% (20 mcg/mL)

DC2C ACCESS CHECKLIST FOR YOUR PRACTICE

1 PROGRAM ENROLLMENT

- ✓ Send completed Patient Enrollment Form via fax to 1-855-263-1775
 - Patient Authorization section on page 2 of enrollment form must be completed
- ✓ Receive DC2C confirmation of receipt (confirmation typically occurs within 24 hours)

2 BENEFITS VERIFICATION

- ✓ Receive fax from DC2C with verification of patient's insurance coverage and next steps (contact occurs within 2 to 3 business days)

3 PRIOR AUTHORIZATION (PA)

- ✓ Complete and submit PA to patient's insurance company, aided by DC2C submission guidelines (insurance turnaround varies by carrier)
 - DC2C will provide submission requirements and necessary forms, including: route of submission, additional clinical note requirements, and OXERVATE-specific PA forms, if needed

4 COVERAGE DECISION

- ✓ Receive notification from DC2C with results of insurance coverage decision
 - If approved: skip to STEP 5: FINANCIAL ASSISTANCE
 - If denied: receive call from DC2C to discuss next steps for appeal on behalf of patient

APPEAL PROCESS

- ✓ Complete and submit required appeal forms, aided by guidelines provided by DC2C
 - If approved: receive fax confirmation from DC2C and move to STEP 5: FINANCIAL ASSISTANCE
 - If denied: receive fax confirmation from DC2C and partner on next steps

5 FINANCIAL ASSISTANCE

- ✓ Notify patient to expect a phone call from DC2C to discuss financial assistance options to cover out-of-pocket costs
 - OXERVATE co-pay card for commercially insured patients
 - Referrals to other patient financial resources where appropriate
 - Dompé Patient Assistance Program for eligible uninsured or underinsured patients

6 DELIVERY COORDINATION

- ✓ Notify patient to expect a phone call from Accredo to discuss delivery coordination
 - Patient must speak with an Accredo representative in order to receive the first shipment of OXERVATE
- ✓ Encourage patient to add the Accredo phone number to their contacts (1-888-454-8860)

7 SHIPMENT CONFIRMATION

- ✓ Receive fax confirmation from DC2C that first OXERVATE shipment has been delivered

Once the process is completed, OXERVATE will be shipped directly to your patient. Your patient will receive two weeks of therapy per shipment, unless otherwise requested.